

Do Not Call (DNC) Registry API for Existing DNC Registry Users Verision 1.0

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1. Introduction

- 1.1 The PDPC now offers a new Application Programming Interface (API) for organisations with an existing DNC Registry account to check numbers in the DNC Registry. The API is an additional method for organisations to check its list of numbers against the Registry, for up to 100 numbers in one API call. Results will be returned immediately.
- 1.2 Organisations will be able to integrate the API in their application system and be informed of the number checking results in real time. The PDPC envisage that this API will help organisations in compliance as the checks are done real time.

2. FAQs

2.1. What is the cost for checking numbers via the API?

The charges will be the same as the other methods of checking. One credit will be deducted from the organisation's DNC main account for each number checked. DNC credits can be purchased via the Prepaid scheme as per current prices. Fees for the checking of numbers can be found <u>here</u>.

2.2. How do I apply for the API?

To interface with the API, organisations need to provide the PDPC with the necessary information for testing and production environment to facilitate the opening of the firewall.

Information required:

- (1) application server's public IP address
- (2) public key

Before the API can be used in production, organisations will be required to perform a user acceptance test with PDPC.

Summary of steps required of an organisation to implement the API





2.3. Do I need an existing account to use the API?

Organisations should have a DNC Registry account in order to apply for the API as credits will be deducted from the organisation's DNC main account for each number checked. You may create an account at <u>http://www.dnc.gov.sg</u>.

2.4. Where can the API be deployed to?

Organisations may integrate the API into their IT system/PABX, where number checks in the DNC Registry can be performed on-demand.

2.5. What are the technical requirements to interface with the API?

The interface specifications will be provided to users who applied for the use of API successfully.